

Student Support Services and Resources

General Information

Regarding subject registration, schedule of subject registration, various applications (e.g. minor study, graduation) and students' personal information

Topic	Service/Resource	Responsible Dept/Unit	Website
Updates on Academic Arrangement	Notices to Students (e.g., subject registration, minor selection, application for graduation and etc)	Academic Registry (AR)	https://www.polyu.edu.hk/ar/web/en/for-polyu-students/notices-to-students/index.html 
Academic Policies and Regulation	Student Handbook (guidelines and regulations)		https://www.polyu.edu.hk/en/ar/students-in-taught-programmes/student-handbook/ 

Subject Registration/ Subject Search	eStudent (study information, timetable, subject search and etc)		https://www38.polyu.edu.hk/eStudent/
Student Personal Record			
Study Information/ Reference Checklist			
Fees	Tuition Fee and Other Fees	Finance Office (FO)	https://www.polyu.edu.hk/fo/students/fee-and-payment/
			

Academic Information (DSR)

Regarding programme requirements and progression pattern, and information related to academic study such as WIE, secondary major, minor study, credit transfer and academic integrity.

Area	Service/Resource	Responsible Dept/Unit	Website
Curriculum Requirement and Progression Pattern	Programme Requirement Document	Home Department	Check the website/intranet of home department
Work Integrated Education (WIE)	Department's WIE Info	WIE Coordinator	Check the website/intranet of home department
	Careers and Placement Section	Student Affairs Office (SAO)	https://www.polyu.edu.hk/sao/careers-and-placement-section/plan-for-your-careers/ 
Academic Integrity	Guidelines and online materials on Academic Integrity	Academic Registry (AR)	https://www.polyu.edu.hk/ar/academic-integrity/support-and-resources/ 

Minor Study	List of Minor Study	Minor-offering Department	https://www.polyu.edu.hk/ar/students-in-taught-programmes/flexible-study-options/minor/list-of-minors/?sc_lang=en 
Secondary Major	Information on Secondary Major	Academic Registry (AR)	https://www.polyu.edu.hk/ar/students-in-taught-programmes/registration-information/secondary-major/?sc_lang=en 
Academic Probation	Student Handbook (Section 6C)	Academic Registry (AR)	https://www.polyu.edu.hk/ar/students-in-taught-programmes/student-handbook/#C 
Credit Transfer	Student Handbook (Section 5B)		

Academic Information (GUR)

Regarding information on GUR such as subject description of CAR and SL subjects, and waiver on R/W requirements

Area	Service/Resource	Responsible Dept/Unit	Website
General University Requirement (GUR)	Guidance Notes	College of Undergraduate Studies (CUS)	https:// polyu.edu.hk/cus/student/4-year-undergraduate-student/publications 
GUR Subjects Info (Subjects-on-offer and Subjects Description Forms)	GUR Subjects Library		https://www.polyu.edu.hk/cus/GURSubjects/ 
Application for exemption of additional requirements in CAR (R/W) and Healthy Lifestyle Programme	Application Form AR41f	Academic Registry (AR)	https://www.polyu.edu.hk/ar/students-in-taught-programmes/application-forms/ 

Service-Learning	Information Sessions for Students on subject information and requirements	Service-Learning and Leadership Office (SLLO)	https://www.polyu.edu.hk/sllo/sl-polyu/information-sessions/ 
	Subjects on Offer		https://www.polyu.edu.hk/sllo/ 

Learning Support

Various service on campus to support students' learning such as enhancement of language and mathematical skills

Area	Topic	Responsible Dept/Unit	Website
English	Excel@English Scheme	English Learning Centre (ELC)	https://www.polyu.edu.hk/elc/independent-learning/ees/ 
	Writing Assistant Programme		https://www.polyu.edu.hk/elc/independent-learning/wap/ 
	Speaking Assistant Programme		https://www.polyu.edu.hk/elc/independent-learning/sap/ 

	Centre for Independent Language Learning (CILL)		https://elc.polyu.edu.hk/CILL/ 
Chinese	Consultation Service and Chinese Writing Tutorials	Chinese Language Centre (CLC)	https://www.polyu.edu.hk/clc/self-learning/consultation-service/ 
Mathematics	Tutorials and help desk service by Mathematics Learning Support Centre (MLSC)	Department of Applied Mathematics (AMA)	https://www.polyu.edu.hk/en/ama/study/mathematics-learning-support-centre/ 
Past exam papers	Learning Support from Library	Library	https://www.lib.polyu.edu.hk/services/learning-support 

Other Learning Activities

Opportunities for students to enhance their learning experience in the University

Area	Service/Resource	Responsible Dept/Unit	Website
Exchange Programmes and Non-local Learning Experience	Academic Exchange	Global Engagement Office (GEO)	https://www.polyu.edu.hk/geo/ 
	International Summer School		https://www.polyu.edu.hk/en/summerschool/ 
	Non-local CAR subjects	College of Undergraduate Studies (CUS)	https://www.polyu.edu.hk/cus/non-local-gur-study/non-local-car-subjects/non-local-car-subjects/ 

	Insurance for Students	Finance Office (FO)	https://www.polyu.edu.hk/fo/internal/students/insurance-for-students/ 
Undergraduate Research	Undergraduate Research and Innovation Scheme (URIS)	Graduate School	https://www.polyu.edu.hk/en/gs/ug-research/uris/about-uris/ 

Student Wellness and Support

Various service on campus to support students of different needs (e.g. emotional, developmental, campus life)

Area	Topic	Responsible Person/ Office	Website
Emotional and Psychological Support	Mental Wellness Clinic	University Health Service (UHS)	https://www.polyu.edu.hk/uhs/preventive-care/mental-wellness-clinic/ 
	Student Counselling Service	Student Affairs Office (SAO)	https://www.polyu.edu.hk/sao/counselling-and-wellness-section/student-counselling/counselling/meeting-with-our-counsellors/ 

Special Educational Needs (SEN)	SEN Support Service	Student Affairs Office (SAO)	https://www.polyu.edu.hk/sao/student-resources-and-support-section/special-needs-support/campus-resources/ 
Special Talents	Special Talents Admission and Recognition Scheme (STARS) – SNDAS, SALSA & OSRS*		https://www.polyu.edu.hk/sao/about-sao/contact-us/ 
Sports Facilities	Sports Facilities Booking System		https://www40.polyu.edu.hk/poss/secure/login/loginhome.do 
Hall Residence	Residential Life		https://www.polyu.edu.hk/sao/student-resources-and-support-section/residential-life/?sc_lang=en 

* School Nominations Direct Admission Scheme (SNDAS), the Student-Athlete Learning Support and Admission Scheme (SALSA), and the Outstanding Sportsmen Recommendation Scheme (OSRS)

Prepared by [College of Undergraduate Studies](#) (Updated July 2026)